



Organizations that have achieved
The Gold Seal of Approval® from
The Joint Commission®



Quality Report





The Link & Option Center, Inc.

HCO ID: 621039
900 E 162nd Street, Suite 102
South Holland, IL, 60473
(708) 331-8111
www.link-option.com

Summary of Quality Information

Accreditation Programs

[View Accreditation History](#)



[Behavioral Health Care](#)

Accreditation Decision
[Accredited](#)

Effective Date
1/21/2019

Last Full Survey Date
12/7/2018

Last On-Site Survey Date
12/7/2018

Core Certification Programs

[View Certification History](#)



[Behavioral Health Home Certification - Behavioral Health Care](#)

Certification Decision

[Behavioral Health Home Certification](#)

Effective Date

1/21/2019

Last Full Survey Date

12/7/2018

Last On-Site Survey Date

12/7/2018

Sites

The Link & Option Center, Inc.

924 E. 162nd Street, Suite A
South Holland, IL, 60473

Available Services

- Addiction Care
- Addiction Care
- Addiction Care (Non-detox - Adult)
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)

- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Case Management (Non 24 Hour Care - Adult)
- Case Management (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Partial - Adult)
- Chemical Dependency (Partial - Child/Youth)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Employment Services (Non 24 Hour Care)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)
- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth)

Certification Programs

- Behavioral Health Home Certification - Behavioral Health Care

The Link & Option Center, Inc.

3330 W 177th St, Suite 2C
Hazel Crest, IL, 60429

Available Services

- Addiction Care
- Addiction Care
- Addiction Care (Non-detox - Adult)
- Behavioral Health (Day Programs - Adult)
- Behavioral Health (Day Programs - Child/Youth)
- Behavioral Health (Partial - Adult)
- Behavioral Health (Partial - Child/Youth)
- Case Management (Non 24 Hour Care - Adult)
- Case Management (Non 24 Hour Care - Child/Youth)
- Chemical Dependency (Day Programs - Adult)
- Chemical Dependency (Day Programs - Child/Youth)
- Chemical Dependency (Partial - Adult)
- Chemical Dependency (Partial - Child/Youth)
- Chemical Dependency (Non-detox - Adult)
- Community Integration (Non 24 Hour Care)
- Employment Services (Non 24 Hour Care)
- Family Support (Non 24 Hour Care)
- In-Home Behavioral Health Services (Non 24 Hour Care - Adult)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)
- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth)
- Peer Support (Non 24 Hour Care)

Certification Programs

- Behavioral Health Home Certification - Behavioral Health Care

The Link & Option Center, Inc.

900 E 162nd Street, Suite 102
South Holland, IL, 60473

Available Services

- Case Management (Non 24 Hour Care - Adult)
- Case Management (Non 24 Hour Care - Child/Youth)
- Community Integration (Non 24 Hour Care)
- Employment Services (Non 24 Hour Care)
- In-Home Behavioral Health Services (Non 24 Hour Care - Adult)
- In-Home Behavioral Health Services (Non 24 Hour Care - Child/Youth)
- Mental Health
- Mental Health (Non 24 Hour Care - Child/Youth)

Certification Programs

- Behavioral Health Home Certification - Behavioral Health Care

National Patient Safety Goals and National Quality Improvement Goals

Symbol Key

- 🏆 This organization achieved the best possible results
- + This organization's performance is above the target range/value
- ✓ This organization's performance is similar to the target range/value
- - This organization's performance is below the target range/value
- N/A This measure is not applicable for this organization
- N/D Not displayed

Measures Footnote Key

1. The measure or measure set was not reported.
2. The measure set does not have an overall result.
3. The number is not enough for comparison purposes.
4. The measure meets the Privacy Disclosure Threshold rule.
5. The organization scored above 90% but was below most other organizations.
6. The measure results are not statistically valid.
7. The measure results are based on a sample of patients.
8. The number of months with measure data is below the reporting requirement.
9. The measure results are temporarily suppressed pending resubmission of updated data.
10. Test Measure: a measure being evaluated for reliability of the individual data elements or awaiting National Quality Forum Endorsement.
11. There were no eligible patients that met the denominator criteria.

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* This information can also be viewed at [Hospital Compare](#).

** Indicates per 1000 hours of patient care.

*** The measure was not in effect for this quarter.

---- Null value or data not displayed.

Behavioral Health
Care

[2018 National Patient
Safety Goals](#)

Nationwide
Comparison: ✓

Statewide
Comparison: N/A

[New Changes to Quarterly Measure](#)

Download Quarterly Measure Results

The Joint Commission only reports measures endorsed by the [National Quality Forum](#).

* State results are not calculated for the National Patient Safety Goals.